

Cleaner air for Greater London



“The Low
Emission Zone
is now in
operation”



Why is the London Low Emission Zone being implemented?

Despite significant improvement in recent years, London's air pollution is the worst of any city in the UK and amongst the worst in Europe. Road traffic emissions are the main cause of air pollution emissions in London. The Low Emission Zone will reduce traffic pollution by deterring the most polluting diesel-engined lorries, buses, coaches, minibuses and large vans from driving within our city. Reduced traffic pollution will improve the health and quality of life of people who live in, work in and visit London, especially those suffering from respiratory or cardiovascular illnesses that restrict their daily activities.

This leaflet explains how the Low Emission Zone works, how and when it will affect you if you drive a lorry, bus, coach, minibus or a large van within the Low Emission Zone and how you can meet the required emissions standards and so help improve air quality in London.

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Key things you need to know about the Low Emission Zone

1. The Low Emission Zone (LEZ) commenced on 4 February 2008.

2. Different vehicles are affected over time and tougher emissions standards will be introduced in 2012. Please refer to page 8.

The LEZ does not apply to cars and motorcycles.

3. If you drive a diesel-engined lorry, bus, coach, motor caravan, motorised horsebox, large van, minibus or other specialist vehicles within Greater London the LEZ affects you.

4. The LEZ applies to all roads and some motorways across most of Greater London **NOT** just the central London Congestion Charging zone. Please refer to page 10.

5. The LEZ operates 24 hours a day, every day of the year which is different to the central London Congestion Charging hours.

6. Your vehicle must meet Euro III standards for particulate matter to be driven within the zone or you will need to pay a £200 daily charge.

7. If your vehicle does not meet the emissions standards there are a number of options available to operators. Please refer to page 15.

8. Check if your vehicle meets the emissions standards online at tfl.gov.uk/lezlondon or by calling **0845 607 0009**.

9. If your vehicle is registered outside of Great Britain, including Northern Ireland and the rest of Europe, then you will need to register your vehicle with Transport for London. Please refer to page 22.

10. The LEZ is aimed at tackling poor air quality not climate change.



Which vehicles does the Low Emission Zone apply to?

The Low Emission Zone (LEZ) affects older, diesel-engined lorries, buses, coaches, large vans (exceeding 1.205 tonnes unladen weight) and minibuses (over eight seats and below 5 tonnes).

It also includes other specialist vehicles that are derived from lorries and vans including: motorised horseboxes; breakdown and recovery vehicles; refuse collection vehicles; snow ploughs; gritters; road sweepers; concrete mixers; tippers; removals lorries; fire engines; extended-cab dual purpose pickups and some light utility vehicles. Motor caravans and large hearses (over 2.5 tonnes) are also included. The LEZ applies to all such vehicles, irrespective of whether they are used for commercial or private use.

Cars, motorcycles and small vans (under 1.205 tonnes unladen weight) are **not** included in the LEZ.

What do I need to do if I am an operator of a vehicle registered in Great Britain?

The vast majority of operators of GB-registered vehicles (excluding vehicles registered in Northern Ireland) do not need to register their vehicles with Transport for London (TfL) if they meet the required emissions standards. TfL uses data provided by the Driver and Vehicle Licensing Agency (DVLA), the Vehicle and Operator Services Agency (VOSA) and the Society of Motor Manufacturers and Traders (SMMT) to determine whether a vehicle meets the emissions standards or not.

However, there are some instances where operators still need to register their vehicles with TfL. This primarily affects those who believe that their vehicle is eligible for a 100% discount.

Please refer to page 22 for more details on who has to register.

What do I need to do if I am an operator of a non-GB-registered vehicle?






All operators of non-GB (including Northern Ireland) registered lorries, buses, coaches, large vans, minibuses and other heavy vehicles that are derived from lorries and vans, have to register their vehicles by post or email with TfL if they meet the required emissions standards, in order to drive within the LEZ without paying the daily charge. Registration is necessary because otherwise TfL cannot determine whether the vehicle meets the emissions standards or not.

The same discounts and exemptions for GB-registered-vehicles are also applicable to non-GB-registered vehicles. Please see page 22 for more details.

Operators of affected vehicles that do not meet the LEZ emissions standards and wish to travel within the LEZ will need to modify or upgrade their vehicle to meet the emissions standards. If they do not, they will need to pay a daily charge.

The detailed table overleaf shows exactly which vehicles the LEZ applies to and when they have to meet the relevant emissions standards.



Vehicle type and definitions		Date affected	Required emissions standards
<p>Heavier lorries. Heavy diesel-engined vehicles exceeding 12 tonnes Gross Vehicle Weight, including goods vehicles, motor caravans, motorised horseboxes and other specialist vehicles.</p>		<p>4 February 2008 Euro III for PM</p> <p>3 January 2012 Euro IV for PM</p>	<p>All Euro III vehicles meet the LEZ standard.</p> <p>From 4 February 2008 the LEZ emissions standard is Euro III for particulate matter (PM). Vehicles first registered as new with the DVLA on or after 1 October 2001 are assumed to meet this standard.</p> <p>Vehicles not meeting the emissions standards could be made to do so by modifying them to meet the Euro III standard for PM.</p> <p>Vehicles not meeting the LEZ emissions standards will need to pay a daily charge if used within the LEZ.</p> <p>From 3 January 2012 the required emissions standards are raised to Euro IV for PM. All Euro IV vehicles will meet the LEZ standards in 2012.</p> <p>Vehicles first registered as new with the DVLA on or after 1 October 2006 are assumed to meet this standard.</p> <p>Vehicles not meeting the emissions standards could be made to do so by modifying them to meet the Euro IV standard for PM.</p> <p>Vehicles which do not meet the LEZ emissions standards would need to pay a daily charge if used within the LEZ.</p>
<p>Lighter lorries. Heavy diesel-engined vehicles between 3.5 and 12 tonnes Gross Vehicle Weight, including goods vehicles, motor caravans, motorised horseboxes and other specialist vehicles.</p>		<p>7 July 2008 Euro III for PM</p>	
<p>Buses and coaches. Diesel-engined passenger vehicles with more than eight seats, plus the driver's seat, exceeding 5 tonnes Gross Vehicle Weight.</p>		<p>3 January 2012 Euro IV for PM</p>	
<p>Large vans. Diesel-engined vehicles between 1.205 tonnes unladen and 3.5 tonnes Gross Vehicle Weight and motor caravans between 2.5 tonnes and 3.5 tonnes Gross Vehicle Weight.</p>		<p>4 October 2010 Euro III for PM</p>	
<p>Minibuses. Diesel-engined passenger vehicles with more than eight seats, plus the driver's seat, below 5 tonnes Gross Vehicle Weight.</p>			

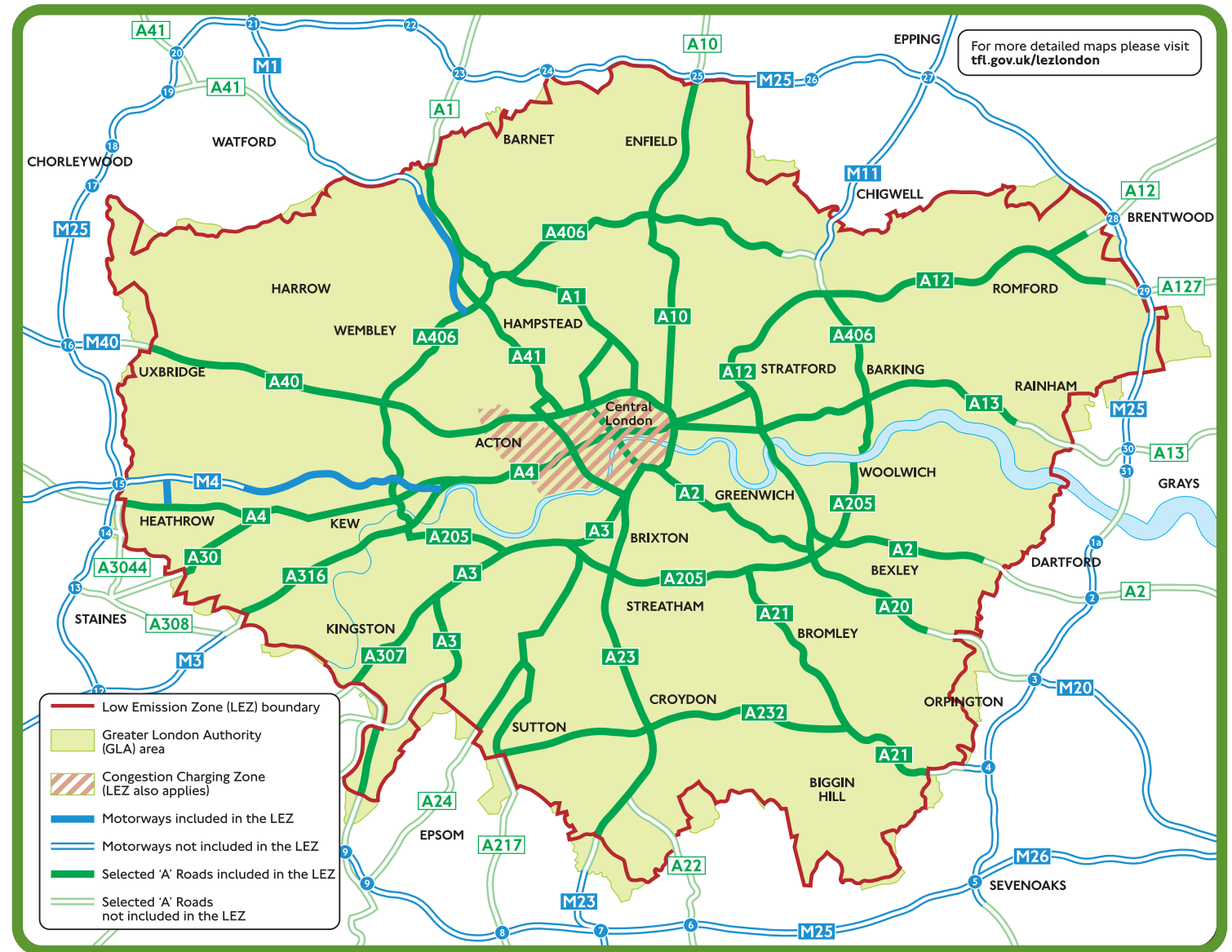
N.B. The vehicle weight is a good guide as to when your vehicle is affected by the LEZ. If your type of vehicle does not appear here you should use the weight limits used for lorries and large vans as a guide and/or contact your vehicle manufacturer or Transport for London for guidance.

Where does the Low Emission Zone operate?

The Low Emission Zone (LEZ) covers most of Greater London, **following the Greater London Authority boundary**. In some places the LEZ deviates away from this boundary in order to allow for suitable diversion routes and turnaround points.

All roads, including those at Heathrow and certain motorways (M1 and M4) within the LEZ boundary are included. **The M25 motorway is not included in the LEZ** (even where it passes within the boundary).

Please note that if your chosen route takes you through the central London Congestion Charging zone, you may need to pay the Congestion Charge in addition to any LEZ charges. Visit cclondon.com for further details.



When does the Low Emission Zone operate?

The Low Emission Zone (LEZ) operates 24 hours a day, 7 days a week, every day of the year including weekends and public holidays.

Please note that the central London Congestion Charging scheme is in operation from Monday - Friday, 7.00am - 6.00pm, excluding weekends and public holidays.

How does the Low Emission Zone operate?



To inform you that you are entering the LEZ, there are signs at the side of the road.

There are no barriers or tollbooths. The LEZ is enforced through fixed and mobile cameras which read your vehicle registration number plate as you drive within the LEZ and check it against a database of vehicles which meet the LEZ emissions standards, or are either exempt or registered for a 100% discount, or if the LEZ daily charge has been paid.

For GB-registered vehicles, this database is compiled using data from the Driver and Vehicle Licensing Agency (DVLA), the Vehicle and Operator Services Agency (VOSA) and the Society of Motor Manufacturers and Traders (SMMT), together with information from vehicle operators who register their vehicle details with Transport for London (TfL).

For operators of non-GB (including Northern Ireland) registered vehicles, the database contains details of those vehicles that have been registered with TfL. All operators of non-GB-registered vehicles which meet the LEZ emissions standards, must register their vehicles with TfL to drive in the LEZ without having to pay a daily charge or incurring any penalty charges. Further information about the registration processes can be found on page 22 of this leaflet.

Once your vehicle registration number plate has been matched to the TfL database, showing that it meets the emissions standards, that a valid charge has been paid, or that you do not have to pay a charge because your vehicle is either exempt or registered for a 100% discount, the photographic images of your vehicle will automatically be deleted.

All vehicles that do not meet the LEZ emissions standards, or qualify for an exemption or a 100% discount, must pay the daily charge.



How to find out if your vehicle meets the required emissions standards

Your vehicle's emissions standards

If you are unsure of how your vehicle is affected and you are the owner of a GB-registered vehicle, you can check whether your vehicle meets the Low Emission Zone (LEZ) emissions standards, using the vehicle compliance checker at tfl.gov.uk/lezlondon or by calling **0845 607 0009**.

The emissions standards for the LEZ are based on Euro standards. These are European standards which set limits for exhaust emissions for new vehicles sold in Europe, and which all vehicles must comply with when manufactured.

The emissions standards of your vehicle can usually be determined from the date of its first registration as new, which is shown on the vehicle's registration document known as a V5C or the country equivalent. Vehicles first registered as new before the date of introduction of the Euro standard shown in the table on page 8 are assumed to not meet the LEZ emissions standards.

The emissions standards of your vehicle could be improved so that you do not have to pay the daily charge. Options include fitting a particulate trap or filter which substantially reduces the amount of particulate matter emitted from the vehicle's exhaust.

Options available to owners and operators of vehicles that do not meet the emissions standards

There are a number of options available to owners and operators of vehicles which do not meet the LEZ emissions standards. Owners of affected vehicles are advised to take early action as some options such as modifying or replacing vehicles may take time to complete.

Upgrade your vehicle

You may choose to upgrade your vehicle by purchasing a new or newer vehicle manufactured after the dates shown in the table on page 8.

Reorganise your fleet

You could reorganise your vehicle fleet so that only vehicles which meet the LEZ emissions standards are driven within the zone.

Re-engine your vehicle

You may choose to replace the engine in your vehicle with a more recent model. If you re-engine your vehicle you need to register with Transport for London (TfL).

Euro I and II engines

Some vehicles with Euro I and Euro II engines were manufactured to have particulate matter emissions that meet the LEZ emissions standards in 2008 of Euro III for particulate matter. Therefore these vehicles may not need any modification. The list of qualifying engines is published on the TfL website as the Eligible Engines List. For GB-registered operators, if your vehicle is fitted with one of these



engines, you must have it certified by the Vehicle and Operator Services Agency (VOSA) who will confirm the engine is on the Eligible Engines List and perform a 'smoke test' to confirm it is still performing as expected. If the vehicle passes the VOSA test, VOSA will issue either a Reduced Pollution Certificate (RPC) or a Low Emissions Certificate (LEC). Please see page 18 for further information on certification.

Please note that you must ensure that your vehicle's engine appears on the Eligible Engines List before contacting VOSA to arrange a test.

Fit approved particulate abatement equipment

It may be possible to fit an approved pollution abatement device to reduce a vehicle's particulate matter emissions sufficiently to meet the LEZ emissions standards. Normally this would be either a particulate trap or a partial filter.

A particulate trap is a filter which is fitted in the exhaust pipe of a vehicle to reduce emissions of particulate matter. Typically a particulate trap could effectively increase the Euro standard of a vehicle for particulate matter by at least two Euro standards (for example increasing a Euro II engine to Euro IV).

Partial filters are not designed to trap or filter as much particulate matter as particulate traps, and typically remove half of the particulate matter emitted from a vehicle. This means that a partial filter could increase a Euro II engine to a Euro III standard for particulate matter.

Only devices which have been independently certified as providing sufficient reduction to enable your specific type of vehicle and engine to meet the emissions standards will be accepted by Transport for London (TfL).

A list of currently approved equipment (or adaptations) and their suppliers can be found at tfl.gov.uk/lezlondon

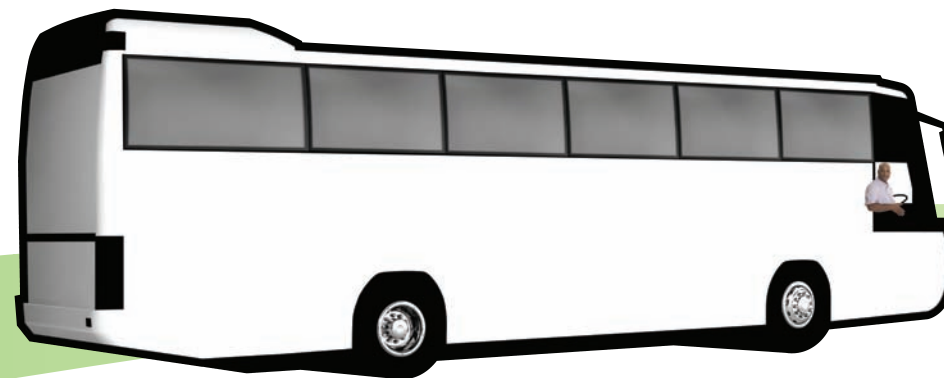
The approved abatement equipment manufacturers should be able to advise on suitable options for your vehicle. It is important to note that vehicles fitted with non-approved devices are not deemed to have met the required emissions standards and their registered keeper will then be liable to pay the daily charge.

For GB-registered vehicles, if you have had particulate abatement equipment fitted or a modification made to your vehicle, then you must have a certificate issued by VOSA. VOSA will check that a certified device, appropriate for your vehicle, has been fitted and that a 'smoke test' has been carried out to confirm the modification is performing as expected. If the vehicle passes these tests then VOSA will issue either a RPC or a LEC (see page 18).

Convert to gas

You may choose to convert your vehicle to run on pure gas using an approved conversion. For GB operators, pure gas conversions should be registered with the Driver and Vehicle Licensing Agency (DVLA) and must be certified by VOSA.

It should be noted that vehicles with conversion to other fuels or that run on bio diesel are not deemed to meet the required LEZ emissions standards.



Reduced Pollution Certificates and Low Emissions Certificates

All GB-registered vehicles which have an eligible engine or have been fitted with an approved abatement device or other approved modification will need to undergo an annual inspection and test by the Vehicle and Operator Services Agency (VOSA) to prove they meet the Low Emission Zone (LEZ) requirements.

Operators that have a number of vehicles may be able to arrange for VOSA to conduct the Reduced Pollution Certificate (RPC) or Low Emissions Certificate (LEC) test at their premises. **It is recommended that the operator contact the local VOSA Heavy Goods Vehicle Test station and speak to the Station Manager for further information.**

Operators need to book either a Low Emissions or Reduced Pollution test with VOSA which consists of a physical inspection of the vehicle and a smoke opacity test. VOSA and Transport for London (TfL) are exploring ways to increase the number of options for operators to demonstrate certification. The vehicle must pass both elements in order for a RPC or LEC to be issued, which will also be dependent upon the vehicle's taxation class and modification fitted.

A smoke opacity test conducted as part of a RPC or LEC test has a more stringent level than the roadworthiness smoke test. A low smoke opacity reading alone is not sufficient to gain a RPC or LEC – the engine and any device fitted must be on the Eligible Engines List or the list of Approved Abatement Devices on the TfL website.

- The RPC is restricted to certain types of vehicle and devices, and may entitle the vehicle to a reduced rate of Vehicle Excise Duty (VED). The LEC is available for a wider range of devices and vehicles, but offers no VED incentive.

- These certificates are valid for a minimum of 12 months and so must be renewed annually. These RPC or LEC tests can be arranged at the same time as the vehicle's annual test e.g. MOT test.
- TfL will automatically be advised by VOSA if the vehicle has passed the test, so there is no need to register with TfL. Please note that it can take up to 10 days before TfL's database is updated to show that the vehicle has passed the test and therefore meets the required LEZ emissions standards. Please allow enough time for this before travelling within the zone. The LEZ compliance status of your vehicle can be checked online at tfl.gov.uk/lezlondon

If a vehicle has received a Notification of Refusal to issue a RPC or LEC, the technical deficiencies listed on the Notification of Refusal will need to be rectified before another RPC or LEC test is arranged with VOSA.

If the vehicle owner has received a Notification of Refusal and the vehicle is driven within the LEZ, a daily charge will need to be paid otherwise the registered keeper will be sent a Penalty Charge Notice (PCN).

You can find out how to obtain a RPC or a LEC from www.transportoffice.gov.uk or by calling **0845 607 0009**.

Vehicles which currently hold a Reduced Pollution Certificate

All vehicles holding a valid RPC issued by VOSA in Great Britain will meet the LEZ emissions standards in 2008 and can be driven within the LEZ without having to pay the daily charge. VOSA has provided details of these certificates to TfL so there is no need to register.



In 2012, when the Low Emission Zone (LEZ) emissions standards tighten to Euro IV for particulate matter, some older vehicles will not meet the required emissions standards, even though they have a valid Reduced Pollution Certificate (RPC). Such vehicles will be those with much older (pre-Euro or Euro I engines), or those on the Eligible Engines List (see page 15) which currently meet the Euro III standard for particulate matter.

Those vehicles with emissions standards below Euro IV will have to be modified in order to continue to be driven in the LEZ free of charge, even if they continue to be in receipt of a RPC for Vehicle Excise Duty (VED) purposes.

Please note if you purchased a vehicle of a higher Euro standard than was mandatory, and this information has not been provided to Transport for London (TfL) by the vehicle manufacturer, then you need to register with TfL rather than go to the Vehicle and Operator Services Agency (VOSA) for an inspection.

Vehicles which currently hold a Reduced Pollution Certificate issued in Northern Ireland

All vehicles currently holding a valid RPC issued by Driver and Vehicle Agency Testing are eligible to be driven in the LEZ in 2008. However, owners of these vehicles will have to register their vehicle with TfL and send in a copy of the certificate.

Non-GB-registered vehicles

All operators of non-GB (including Northern Ireland) registered vehicles need to submit evidence of the modification from a recognised certification authority in their own country of registration. Further information can be found at tfl.gov.uk/lezlondon

Discounts and exemptions

A small number of vehicles are entitled to an exemption or 100% discount from the LEZ on the basis that there are technical reasons why they cannot meet the emissions standards.

Exemptions

The following types of GB-registered vehicles are automatically exempt from the LEZ and therefore **are not** required to register with TfL.

- Vehicles designed and built for mainly off-road use, but which may use the road for limited purposes. Such vehicles include agricultural and forestry tractors, mowing machines, agricultural and farm machinery and equipment, mobile cranes and road and building construction machinery.
- Historic vehicles built before 1 January 1973.
- Military vehicles.

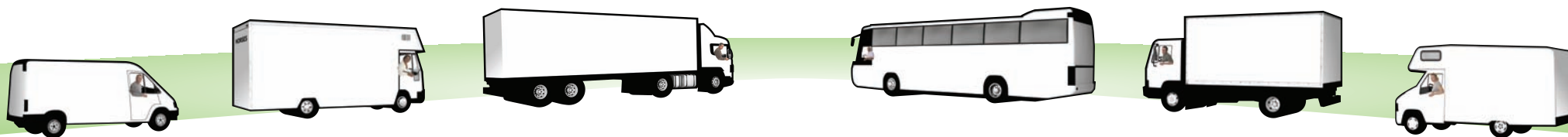
Please note that the same non-GB (including Northern Ireland) registered vehicles are exempt but will need to register with TfL to be eligible for an exemption.

Vehicles entitled to a 100% discount

Showman's vehicles

The 100% discount for Showman's vehicles applies only to those vehicles which have been custom built and are permanently fitted with equipment forming part of the show.

Operators of these vehicles **need to register** them with TfL in order to qualify for the discount. Further information on how to register is detailed on page 22 of this leaflet.



Registration

Most operators of GB-registered vehicles do not have to register their vehicles with Transport for London (TfL), including those which are exempt, as TfL has compiled a database of those vehicles that meet the emissions standards and those that do not, using data from the Driver and Vehicle Licensing Agency (DVLA), the Vehicle and Operator Services Agency (VOSA) and the Society of Motor Manufacturers and Traders (SMMT). You can check the information held by TfL at tfl.gov.uk/lezlondon or by calling **0845 607 0009**.

The following vehicles need to be registered with TfL:

1. GB-registered vehicles:

- Showman's vehicles that may be entitled to a 100% discount from the Low Emission Zone (LEZ) – see page 21 for further details.

2. NI-registered vehicles:

- **All** Northern Ireland registered vehicles affected by the LEZ (including those which are exempt or entitled to a 100% discount) have to be registered with TfL if they meet the LEZ emissions standards and are to be driven within the LEZ. This includes vehicles that have received a Reduced Pollution Certificate (RPC) from Driver and Vehicle Agency Testing.

3. Vehicles incorrectly classified by TfL:

- If your vehicle is listed on TfL's database as not meeting the LEZ emissions standards, but you can provide documentary evidence to show that your vehicle does meet the standards, you need to register the vehicle with TfL. This could be because information provided to TfL is incomplete – for example if you purchased a vehicle of a higher Euro standard than was mandatory, and this information has not been provided to TfL by the vehicle manufacturer.

4. Non-GB-registered vehicles:

- **All** non-GB-registered vehicles affected by the LEZ have to be registered with TfL if they meet the LEZ emissions standards and are to be used within the LEZ.
- Non-GB-registered vehicles eligible for an exemption or 100% discount e.g. historic vehicles built before 1 January 1973 or Showman's vehicles have to be registered with TfL.

How to register

A registration form must be completed for each vehicle in order to register with TfL. Documentary evidence must also be supplied to verify the vehicle's emissions standards.

Registration is free and it is advisable to register your vehicle as early as possible as it can take up to two weeks.

Registration forms are available to download in most European languages from tfl.gov.uk/lezlondon or by calling **0845 607 0009** or from abroad **(+44) 20 7310 8998**. The completed registration form can be sent to TfL by post or email; lezregistrations@tfl.gov.uk Once the registration form has been received by TfL, you will receive email or written confirmation of whether your registration has been successful or not. If you travel within the LEZ before your vehicle has been successfully registered with TfL you should pay a daily charge or you may be liable for a Penalty Charge Notice (PCN).





How much is the daily charge if I am driving a vehicle that does not meet the Low Emission Zone emissions standards and how do I pay it?

You need to pay a daily charge for each day the vehicle is driven within the zone and does not meet the required emissions standards. The charging day operates from midnight to midnight. Charges apply every day of the year including weekends and public holidays.

Daily charge	Date affected from	Vehicle	Weight
£200	4 February 2008	Lorries Motor caravans Horseboxes	Exceeding 12 tonnes
	7 July 2008	Buses Coaches	Exceeding 5 tonnes
		Lorries Motor caravans Horseboxes	Between 3.5 and 12 tonnes
£100	4 October 2010	Large vans Horseboxes	Between 1.205 unladen and 3.5 tonnes
		Motor caravans	Between 2.5 and 3.5 tonnes
		Minibuses	Below 5 tonnes

Payment can be made up to 64 working days in advance of the day of travel, on the day of travel, or up to midnight on the first working day after travelling within the zone. The charge costs the same whether you pay in advance of travel, on the day of travel or up to midnight on the first working day after travel.

You can pay the charge for more than one vehicle at a time, if you know in advance which vehicles will be driven within the zone, on which days.

Payment can **only** be made by debit or credit card or cheque.

- Please note that it is important to pay for the correct Vehicle Registration Mark (VRM)* and for the correct date of travel.
- If payment is made for the wrong VRM or date of travel, then the registered keeper of the vehicle may be issued a Penalty Charge Notice (PCN).

*This is made up of all the letters and numbers on your number plate.

Pay online

You can pay by credit or debit card online at tfl.gov.uk/lezlondon

Online payments can be made 24 hours a day – please remember to make a note of your receipt number. You can request a receipt to be issued via email or post.

Pay by phone

Simply call **0845 607 0009** between 6.00am and 12.30am, Sunday to Friday, or between 6.00am and 10.00pm on Saturdays. Remember to have your VRM and the correct date of travel to hand.

Callers from abroad can call **(+44) 20 7310 8998**.

Operators can set up a Low Emission Zone (LEZ) customer account with Transport for London (TfL) and will be able to use the 24-hour automated telephone payment system.

Pay by post

Payment by post can only be made using the 'Paying the Low Emission Zone Charge' postal form. This can be requested by writing to: **Low Emission Zone, PO Box 4544, Coventry CV6 9DW**. Alternatively, you can call **0845 607 0009** to request the form, or download it from tfl.gov.uk/lezlondon If paying by post, it is essential that TfL receives your payment 10 days before your date of travel (to ensure it can be processed with sufficient time for the payment to clear your bank account) and that you specify the exact date of travel which you are paying for.

Please ensure that when making a payment by phone or post that you provide the correct VRM details, the correct date(s) of travel, and that you allow sufficient time for a cheque payment to be received and cleared. Failure to do so may result in a PCN being issued.

For more details about refunds, transferring of charges and customer accounts please visit tfl.gov.uk/lezlondon or call **0845 607 0009**.

TfL would prefer operators of affected vehicles to meet the emissions standards rather than pay a daily charge. TfL anticipates that the revenue from the LEZ will be minimal.



What happens if I hire or lease a vehicle and drive it within the Low Emission Zone?

The person who hires the vehicle needs to check with the hire company that the vehicle complies with the Low Emission Zone (LEZ) emissions standards if they intend to drive within the LEZ. Otherwise the hirer may need to pay the daily charge or risk receiving a Penalty Charge Notice (PCN).

Penalty Charges

There are a number of reasons why you may be issued with a Penalty Charge Notice (PCN), some of which are explained below. For example, if you drive within the zone and:

- Your vehicle does not meet the required LEZ emissions standards and you are not exempt or entitled to a 100% discount.
- The relevant charge isn't paid by midnight on the next working day after the first day of travel.
- You have not registered with Transport for London (TfL) (see page 22 for which operators need to register with TfL).
- You have provided an incorrect Vehicle Registration Mark (VRM) or incorrect date of travel when paying the charge.

A separate PCN may be issued for each charging day that a vehicle that does not meet the LEZ emissions standards is driven in the zone without payment of the appropriate charge. The PCN amounts can be seen in the table on the next page.

PCN	If paid within 14 days PCN is reduced to	Date affected from	Vehicle	Weight
£1,000	£500	4 February 2008	Lorries Motor caravans Horseboxes	Exceeding 12 tonnes
			Buses Coaches	Exceeding 5 tonnes
		7 July 2008	Lorries Motor caravans Horseboxes	Between 3.5 and 12 tonnes
£500	£250	4 October 2010	Large vans Horseboxes	Between 1.205 unladen and 3.5 tonnes
			Motor caravans	Between 2.5 and 3.5 tonnes
			Minibuses	Below 5 tonnes

If you do not pay the PCN within 28 calendar days of service of the PCN, the penalty increases to £1,500 or £750 (depending on vehicle size). Failure to pay at this rate will result in registration of the debt with the County Court, increasing the amount owed to £1,505 or £755. If the outstanding amount is still not paid a warrant may be applied for and issued to bailiffs to recover the amounts due. Bailiff action may include seizure of goods and can include clamping and removal of your vehicle.

Registration of the debt with the County Court does not result in a County Court Judgement and does not affect your credit rating.

Enforcement notices will be sent to the registered keeper of the vehicle at every stage of the process.

In addition to bailiff action, any vehicle with three or more outstanding Penalty Charge Notices (PCNs) which have escalated to and beyond £1,500 or £750 (depending on vehicle size) and which have no outstanding representations or appeals may be also clamped or removed if found on streets anywhere in the Greater London area. The vehicle will then only be released on payment of all outstanding penalties and related enforcement costs.

Recovery of unpaid penalties issued to non-GB-registered vehicles is undertaken by a dedicated European debt recovery agency.

The easiest way to pay PCNs and get more information on the enforcement process is online at tfl.gov.uk/lezlondon Payment can also be made by phone on **0845 607 0009** or by post.

Representations and appeals

Should you receive a PCN, you have a right to contest it. This may be done through the representations and appeals process. Further details of how to make representations against the PCN will be provided with all PCNs issued. If your representation is rejected, you can then make an appeal to the Parking and Traffic Appeals Service (PATAS), an independent body.

Please do not ignore a Penalty Charge Notice.

Find out more

If you have any further questions after reading this leaflet, please visit tfl.gov.uk/lezlondon or call **0845 607 0009**.*

Callers from abroad can call **(+44) 20 7310 8998****.

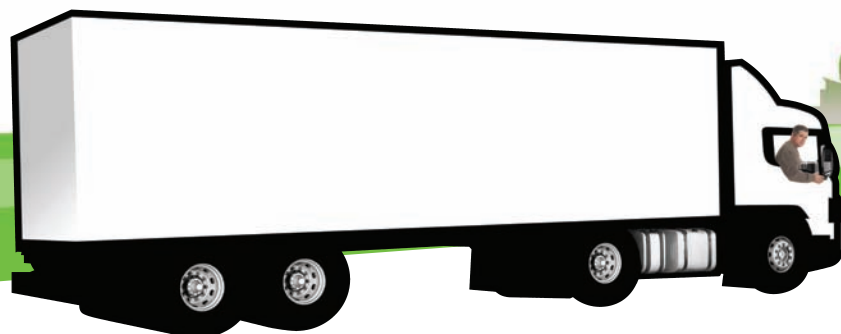
For large print version or audio CD call **0845 607 0009**.

You can also write to us at: **Low Emission Zone, PO Box 4544, Coventry CV6 9DW, United Kingdom.**

This leaflet is also available in Arabic, Bengali, Chinese, French, Greek, Gujarati, Hindi, Punjabi, Spanish, Tamil, Turkish, Urdu, Vietnamese, Belgian French, Czech, Danish, Dutch, Flemish, German, Italian and Polish. To obtain your copy, download it at tfl.gov.uk/lezlondon or call **0845 607 0009**. Other foreign language versions are available on request.

*Calls from BT landlines cost up to 4p per minute. The cost of calls from other lines may vary.

**International call rates apply.





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